

## New Bill Format

Over the past several months, Sioux Valley Energy has been working to upgrade its billing design and format.

A significant amount of data was transferred to the new program along with extensive testing to ensure a smooth transition for the new format.

The new bill design will provide our members with more information in a better format.

If you have any questions, please contact one of our Customer Service Representatives at 1-800-234-1960.

**Office Hours: 7:30am - 4:30pm  
Monday through Friday**

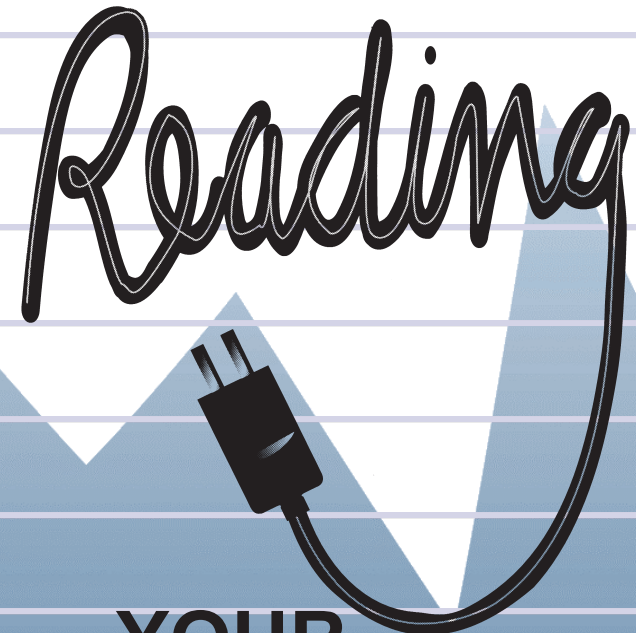
**We offer several convenient methods  
to pay your bill:**

- ✓ Walk-in Office
- ✓ Night Deposit Drop Box is available 24/7
- ✓ MasterCard/Visa/Discover/E-Check  
Cash/Check/Money Order
- ✓ Online with SmartHub at  
[www.siouxvalleyenergy.com](http://www.siouxvalleyenergy.com)
- ✓ Pay-By-Phone at 877-779-7476



**SIoux VALLEY  
ENERGY**

A Touchstone Energy® Cooperative 



### Important Service Numbers Sioux Valley Energy

Office . . . . . (800) 234-1960

Pay-By-Phone . . . . . (877) 779-7476

Website . . . . [www.siouxvalleyenergy.com](http://www.siouxvalleyenergy.com)

**PO Box 216 Colman, SD 57017**

**YOUR  
ELECTRIC  
BILL**

# How To Read Your Bill

General contact information is printed here.


Member name and billing address is printed here.

The location, service address description, rate class, and meter information is provided here.

A monthly usage graph up to 24 months of history for each service.

**Bill Pay Options**  
 Be sure to return the bottom portion of the bill with your payment.


1. Mail your payment in the return envelope provided
2. Pay in person at one of our offices
3. Place your payment in the drop box at one of our offices
4. Pay by bank draft or recurring credit card payment
5. Sign up using SmartHub at [www.siouxvalleyenergy.com](http://www.siouxvalleyenergy.com)
6. Pay by phone by calling 877-779-7476



**SIoux VALLEY ENERGY** PO Box 216  
 Colman, SD 57017-0216  
A Touchstone Energy® Cooperative

**(605) 534-3535 or 1-800-234-1960**  
 Automated Payment System 1-877-779-7476  
[www.siouxvalleyenergy.com](http://www.siouxvalleyenergy.com)  
 Office Hours: 7:30 AM to 4:30 PM Monday thru Friday

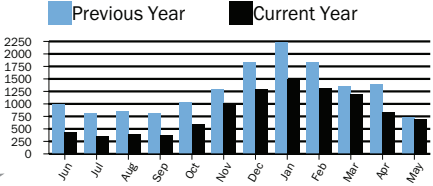
426 1 AV 0.370 5 426  
**MEMBER NAME** C-2 P-2  
**ADDITIONAL NAME**  
 123 ANY ROAD  
 COLTON SD 57018-2259



Service Address: 123 ANY ROAD Map Location: 999-9-999-99-9

| Meter Number | Rate                   | Services |          | Readings |         | Difference | Meter Multiplier | kWh Usage | Demand Usage |
|--------------|------------------------|----------|----------|----------|---------|------------|------------------|-----------|--------------|
|              |                        | From     | To       | Previous | Present |            |                  |           |              |
| 99999        | RURAL RESIDENT SERVICE | 04/23/17 | 05/23/17 | 75969    | 76656   | 687        | 1                | 687       | 8.040        |

**kWh Usage History**



| COMPARISONS            | DAYS | KWH | AVG TEMP | AVG KWH |
|------------------------|------|-----|----------|---------|
| Current Month          | 30   | 687 | 54       | 23      |
| Previous Month         | 29   | 823 | 47       | 28      |
| Same Month Last Year   | 30   | 722 | 55       | 24      |
| Avg Cost Per Day: 4.33 |      |     |          |         |

**Current Service Detail**

REGULAR RATE 687 kWh@ 0.09550 65.61  
 BASIC SERVICE 50.00  
 (1)MN YL-3 100 WATT LIGHT 6.39

**SUB TOTAL 122.00**

TAXES 7.95  
 OPERATION ROUND-UP CONTRIBUTION 0.05

**TOTAL CURRENT CHARGES DUE 130.00**

Prior Balance as of Billing Date 0.00  
 Electric Monthly Billing 130.00  
**Total Amount Due 130.00**

|                |            |
|----------------|------------|
| Account Number | 1234567890 |
| Statement Date | 05/31/2017 |
| Payment Due    | 06/26/2017 |

**Billing Summary**

|                                  |               |
|----------------------------------|---------------|
| Previous Balance                 | 140.00        |
| Payment                          | -140.00       |
| Balance Forward                  | 0.00          |
| Current Charges                  | 130.00        |
| <b>AUTO PAYMENT - DO NOT PAY</b> | <b>130.00</b> |


SAMPLE

**RETURN BOTTOM PORTION WITH YOUR PAYMENT. PLEASE DO NOT FOLD, STAPLE, TAPE, OR PAPERCLIP.**


**MEMBER NAME: MEMBER NAME**  
 Primary Phone: (999) 999-9999  
 Secondary Phone: (999) 999-9999  
 Map Location: 999-9-999-99-9


Please notify us of any changes to your personal information below:

|                      |                        |     |
|----------------------|------------------------|-----|
| Address/Box Number   |                        |     |
| City                 | State                  | Zip |
| Primary Phone Number | Secondary Phone Number |     |



We Accept:







Pay-By-Phone  
877-779-7476

Pay-Online at [www.siouxvalleyenergy.com](http://www.siouxvalleyenergy.com)

SIoux VALLEY ENERGY  
 PO BOX 5512  
 SIOUX FALLS, SD 57117-5512

The account number is listed at top followed by the statement date.

**Billing Summary**  
 This section contains the beginning balance, payments, adjustments, current charges and the account balance.

The detail of the charges for this meter is shown here, along with the total electric charge.

Other charges associated with this service print here.

The total billed amount for this service is at the bottom of this section.

**Payment Remittance Stub**  
 This stub should be sent in with your payment.

The total amount due for all services is printed here.

Payments should be mailed to the address indicated on the stub. Please make sure the address is visible through the window on the return envelope.